



Preparing for your BIMA® eClinic appointment.

In preparation for your virtual office visit, please make sure you are in a quiet location where you can comfortably talk with your doctor.

For the best experience, we recommend a good Internet connection and devices that are up-to-date with the latest software versions.

(Windows / iOS 13 or higher)

Account Set-up and Access Steps:

1. Look in your email for a welcome verification message from BIMA® eClinic and click the link to set-up your eClinic account.
2. Create your password.
3. Login to your new BIMA® eClinic account.
4. Complete your patient profile.
5. Click “Return Home”.
6. Select your name when the system asks who needs care today.
7. Click “Upcoming Visits” and “Start Visit”. It must be within a 30 minute window of your scheduled appointment time.
8. Fill out your health condition (the reason for your visit), click “Consent to Treat” and proceed to the virtual waiting room.
9. A provider will join you shortly to help you with your care.

Do You Need Help?

Contact us if you need any additional help.

Office: 205-995-9909

Patient Portal: www.BIMAportal.com



Frequently Asked Questions

When Should I Book A Virtual Office Visit?

If you need an appointment that doesn't require a physical exam, a virtual office visit is right for you, and you'll receive the same quality care you typically do in the office! Not sure? Your doctor will let you know if an in-person visit is needed.

What Do I Need In Order To Receive A Virtual Office Visit?

To receive a virtual office visit, all you need is an Internet connection, a mobile device (iOS/Android) using the mobile app or a camera-enabled Mac/PC computer using either Google™ Chrome or Firefox browser.

Is It Easy To Use The Virtual Office Platform?

Yes! After a simple registration, you can easily schedule virtual office visits, make payments, review past appointments and access other health information.

How Do I Make An Appointment For A Family Member?

Flexible user registration allows you to set up your own user profile, as well as the profiles for your dependents, making it easy to manage family virtual office video visits.

How Do I Know That My Virtual Office Visit Will Be Secure?

The data stored in our system and the live video stream is encrypted end-to-end while you are meeting with your doctor, ensuring that all your health data is kept secure.